

Large Item Collection for Single-Family Homes Pilot Program

Frequently Asked Questions



Environmental Services

1. How does the Large Item Pilot Program work?

Residents in single-family homes can arrange for one curbside collection of large items (for instance sofa, refrigerator, and mattresses) per address at no extra charge for up to three items. Any additional collections will cost \$27, and can be paid directly to the resident's recycling collection company. Large item collections are scheduled on the same day of the week as the customer's normal recycling collection, but may occur at a separate time of day.

2. When can I use the large item collection at no extra charge?

The pilot program will run from September 30, 2015 until June 30, 2016. During this timeframe, residents in single-family homes can schedule one curbside collection at no extra charge (for one to three items) and any additional large item collections will cost \$27.

3. How do I schedule a large item collection?

Residents in single-family homes can schedule a large item collection by calling their recycling collection company. To look up your recycling collection company, please use the [Residential Collection Company Lookup](http://www.sjenvironment.org/lookup) (www.sjenvironment.org/lookup) or reference the table below.

<u>Neighborhood Areas</u>	<u>Recycling Hauler</u>
Downtown, north, east, and south San José	California Waste Solutions (408) 213-7800
West San José	GreenTeam of San Jose (408) 282-4400

4. Can I schedule a large item collection online?

No, large item collections can only be scheduled by calling your recycling collection company.

5. What items are included in the large item collection program?

The most common large items include:

- Furniture: mattresses, sofas, tables, high chairs
- Appliances: washers, stoves, hot water heaters, TVs and computer monitors, refrigerators, toilets
- Recreational items: basketball hoops, treadmills and exercise equipment, bikes, bulky toys, BBQs, pool tables, plastic pools and covers, ping pong tables
- Other: carpet and carpet padding, bundles of wood

For more information and exceptions, please refer to the list of [eligible items](#).

6. What items are *not* included in the large item collection program?

Some items not eligible include:

- Construction debris
- Mirrors
- Glass windows. Frames without glass and screens are acceptable.
- Household hazardous waste (HHW), such as pressurized tanks and more. To schedule a convenient and free drop-off for HHW items, visit www.hhw.org or call 408-299-7300.

7. How many items can be included in a large item collection?

A large item collection can include between one and three large items.

8. What if I live in an apartment or condominium?

Apartment and condominium residents may contact their property managers to arrange for a large item collection at no additional cost.

9. Why is the Large Item Pilot Program being offered?

The pilot program aims to deter illegal dumping. Illegal dumping occurs when people leave unwanted items on private or public property. It causes blight, contributes to pollution, and represents a significant challenge for many cities. This pilot program will offer an easy and convenient method for residents to recycle large items.